



Terms and Conditions

1. Applicability and change of conditions

Unless otherwise agreed in writing, the terms and conditions apply to all offers, agreements, additional and follow-up orders between contractor, Karin Bosveld - Live Your Soul Purpose (KBLYSP, contractor) and client. Deviations from these conditions are only valid if these are expressly agreed in writing.

Karin Bosveld - Live Your Soul Purpose is entitled to change the conditions. Changes to the conditions also apply to existing agreements. KBLYSP will announce changes to the terms and conditions via <http://www.karinbosveld.com>. The amended conditions come into effect 2 weeks after announcement, or as much later as stipulated in the announcement.

2. Quotations

The offers made by the contractor are without obligation and valid for 30 days, unless otherwise specified. Contractor is only bound to the quotation if the acceptance thereof is confirmed in writing by the other party within 30 days. Prices in the offers are exclusive of VAT (21%), unless otherwise indicated. Offers are based on the information available to the contractor.

3. Agreement

There is an agreement when:

- You sign up for an online or offline training, course, program, seminar, retreat, 1-on-1 coaching or other product via the website, e-mail, skype, by phone or in writing.
- An offer made in writing, verbally or by telephone is accepted.
- You purchase a (digital) product via the website.

4. Execution of the agreement

Agreements concluded with me lead to a best efforts obligation for me, not to a result obligation, whereby I am bound by my obligations to comply in such a way as can be expected of me in terms of standards of care and craftsmanship and in terms of standards of the moment of fulfillment.

5. Cancellation

Trainings, courses, workshops, retreats, master classes, VIP days and other events

You must pay these directly via the online payment system when you register, unless otherwise agreed. When an invoice is sent, you must pay 14 days after receipt at the latest.

Cancellation without giving a reason is possible up to 14 days after the purchase (i.e. booking

via website, email or verbal agreement) of a product.

When purchasing a product or service that is delivered within the reflection period of 14 days, you waive the right of withdrawal from the moment the course starts.

of the right of withdrawal. An online program starts when the first lesson or module is online and you have received the login details for this. Cancellation is then no longer possible.

The following cancellation conditions apply to retreats:

Cancellation is free of charge up to 8 weeks before the start.

After that, the costs are: 8-6 weeks before the start: 35% of the costs.

6-4 weeks before the start: 60% of the costs.

4-2 weeks before the start: 85% of the costs.

Within 2 weeks: 100% of the costs.

1-on-1 coaching

In case of cancellation of a coaching session (live or via skype or zoom) within 5 working days 50% of the invoice amount will be charged. If canceled within 24 hours, you

will be charged the full invoice amount. Until 5 working days before the start rescheduling - in consultation – is possible and cancellation is free of charge.

In the event of an emergency, I can also change the date of a meeting myself.

I will let you know as soon as possible; we will then make a new appointment.

6. Payment

Services and products must be paid in advance, unless otherwise agreed. If at the start of the training, intensive, retreat or other

form of transmission your payment has not been received, I can refuse your participation.

In case of invoicing afterwards, I would like to receive your payment within 7 days after the invoice date. If payment is not made, I can appeal to a collection agency. You must reimburse all judicial and extrajudicial costs that I reasonably have to make if payment is not made.

All amounts stated on the website are exclusive of 21% VAT, unless otherwise stated.

7. Replacement or rescheduling

If I am unable to provide training * due to illness or force majeure, I am free to call in a replacement or to move the training to another date.

For 1-on-1 coaching and VIP days I do not look for a replacement, but in case of force majeure I will make a new appointment with you.

* training also includes retreat, intensive or other form of transfer.

8. Change training date

In case of insufficient participation, a training or course date can be postponed or canceled.

9. Transferability

Products purchased by you or participation in events, courses, retreats, coaching &c are not transferable to third parties, unless otherwise agreed.

10. Conditions of participation

During an event, course, retreat, masterclass, etc., you must adhere to the procedures, instructions and directions from Karin Bosveld or her employees. When a participant does not adhere to or stops following procedures in any way hinders the enjoyable participation of other participants we have the right to deny this participant further access.

11. Photography and filming

Sometimes events, courses, retreats, masterclasses, etc. by Karin Bosveld are photographed or filmed for promotional or instructional purposes. Please state in advance if you do not want to be (recognizably) photographed or filmed.

12. Program

Karin Bosveld reserves the right to make changes to the program when necessary.

13. Health and safety

For your safety, you must adhere to all relevant rules and security measures that apply at the location of the particular event.

14. Limited Liability

Travel, trips, accommodation, etc. related to an event of Karin Bosveld that are arranged and undertaken by yourself are not covered by the liability of Karin Bosveld. Neither KBLYSP nor the location can be held liable for loss, theft or damage to personal belongings other than as a result of our negligence or non-compliance with agreements.

You are liable for damage caused by you to or at the event location.

Nothing in these General Terms and Conditions limits or excludes liability of either party for death or personal injury arising from its negligence, fraud or any other liability that cannot be excluded or limited under applicable law.

15. Complaints

If you have a complaint about a service or product provided by me, you can let us know within 10 working days. I'll do my very best to work out a solution with you. If I don't hear back within 10 working days, I assume that you are satisfied.

I am not liable for damage of any kind caused by incorrect or incomplete information.

My liability does not exceed the agreed invoice amount for the service or product.

My liability for property damage does not exceed the amount that my insurance policy actually covers. If the insurance does not pay, my liability is limited to the agreed invoice amount for the relevant service or product.

My products and services are intended to support and facilitate

personal and spiritual development, and does not replace services and / or treatment of a doctor, psychologist, psychiatrist, or medication. If the client is being treated by a doctor or other care provider, it is the responsibility of the client to notify and to consult about following coaching or training with me.

I am not liable for the consequences of discontinuation of treatment or medication.

17. Third Parties

Persons who are not a party to these General Terms and Conditions cannot derive any rights from them.

18. Force majeure

We cannot be held responsible for any failure under these General Terms and Conditions when circumstances are the result of force majeure - such as (but not limited to) war, acts of terrorism, government measures, industrial conflicts, natural disaster or other circumstances beyond our control.

19. Intellectual Property

The training material that is used in (online) training courses, programs and 1 – on – 1 coaching, such as meditations, workbooks, templates et cetera, I have developed myself; the intellectual ownership lies with me. The materials provided are for personal use and may not be reproduced or distributed without my prior written consent.

Texts in newsletters, e-books, and on the website may not be distributed or reproduced without my prior written consent.

Login details that provide access to online products and services are exclusive for personal use and may not be given to others.

20. Confidentiality

It goes without saying that I will treat your personal and / or company details confidentially. The privacy and cookie statement states how Karin Bosveld Live Your Soul Purpose handles your personal data and cookies.

Part II

Privacy and cookie statement

This privacy policy applies to the services of Karin Bosveld.

Karin Bosveld is not responsible for the privacy practices of other sites and sources. By using this website you accept the privacy policy.

Karin Bosveld respects and supports the privacy of all users of its site and ensures that the personal information you provide us with is confidentially treated.

1. Use of Collected Information

When you sign up for one of my services I ask you to provide personal data.

These data are used to be able to perform the service. The data are stored on our own secure servers or that of a third party. These data will not be combined with other personal data.

2. Communication

When you send e-mail or other messages to me, it is possible that those are being kept. Sometimes you will be asked for your personal information when this is relevant for the situation. This makes it possible to process your questions and answer your requests. The data is stored on the secure servers of Karin Bosveld or those of a third party. This information is not combined with other personal data.

3. Cookies

Karin Bosveld collects data for research in order to gain a better insight in its customers, so that the services can be tailored accordingly.

The website uses cookies (text files that are stored on your computer) to help the website analyze how users use the site. The information generated by the cookie about your use of the website can be transferred to Karin Bosveld's own secure servers or those of a third party. This information is used to keep track of how you use the website, to compile reports on website activity and to offer services related to website activity and internet usage.

4. Purposes

Karin Bosveld does not collect or use information for purposes other than the purposes described in this privacy policy, unless with your prior consent.

5. Third Parties

The information will not be shared with third parties.

6. Changes

This privacy statement is tailored to the use and options of this site. Any adjustments and / or changes to this site may result changes to this privacy statement. It is therefore advisable to regularly consult this privacy statement.

7. Change / unsubscribe from newsletter

At the bottom of every mailing you will find the option to change your data or to unsubscribe.

8. Change / unsubscribe communication

If you want to change your data or have it removed from the files, you can Contact us. See contact details below.

9. Turn off cookies

Most browsers are set to accept cookies by default, but you can reset your browser to refuse all cookies or to indicate when a cookie is sent. However, it is possible that some functions and services, on this and other websites do not function properly when cookies are disabled in your browser.

10. Questions and feedback

If you have any questions about this privacy policy, please contact: support@karinbosveld.com

